

CONNECT & PREPARE

Creating a Neighbour-to-Neighbour Preparedness Plan *Guide*



Adapted from Victoria Ready, City of Victoria's
Emergency Management Division





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Welcome to Connect & Prepare

Emergencies can happen at any time—whether it’s a heatwave, power outage, earthquake, or a personal crisis. In these moments, it’s not always emergency services that get to us first—it’s our neighbours. The stronger our local connections, the better our chances of staying safe, resilient, and cared for during times of crisis.

That’s why connection is preparedness. When we know each other, look out for each other, and plan together, we’re not only better prepared—we’re also building a more caring and resilient community. This *Neighbour-to-Neighbour Preparedness Guide* is designed to help you and your neighbours co-create a shared emergency preparedness plan for your building or block. Together, you’ll identify your strengths, coordinate your efforts, and make sure that no one is left behind.

What’s in this Guide

The program is built around four key components, each designed to help you move from awareness to collaborative action:

1. Awareness & Promotion

Start by introducing the idea of neighbour-to-neighbour emergency preparedness and build curiosity, interest and support. This section offers ideas for how to engage your neighbours in a friendly way.

2. Gathering Information

The foundation for all preparedness is connection. Collect key information to understand the people, skills, and needs on your block. This includes neighbour contact details, special considerations, and shared skills or equipment.

3. Co-Creating a Neighbour-to-Neighbour Plan

Bring your neighbours together to co-create a plan. This includes deciding on roles and responsibilities, selecting a safe meeting point, and developing a simple communication strategy with a buddy system.

4. In Case of Emergency: Response Steps

What to do when the emergency happens. This section offers a clear, step-by-step plan for what to do, together.

5. Appendix

Contains helpful resources and templates.

Thank you for your leadership!

Awareness and Promotion

Before we make a plan or map out resources, we begin with something simple—but powerful: a conversation. The *Awareness and Promotion* phase is about introducing the idea of neighbourhood emergency preparedness in a way that's welcoming, inclusive, and easy to engage with.

This step is not about being an expert or convincing people with facts—it's about building trust, creating curiosity, and sparking a shared sense of purpose. It's also a great way to get to know your neighbours better!

Why It Matters

Many people want to be more prepared but don't know where to start. Others may feel overwhelmed or assume they'll be fine on their own. By gently opening up a dialogue, you help break down the fear and isolation that can come with thinking about emergencies.

Raising awareness also helps ensure that when it's time to take action—like creating a shared emergency plan or assigning roles—people are more willing to participate because they feel informed, included, and supported.

Simple Talking Points

Here are a few easy ways to start the conversation with a neighbour or small group:

- “Hey, I'm part of a local initiative to help neighbours get to know each other and prepare together for emergencies. Would you be open to a chat?”
- “I've been thinking a lot about how we'd support each other during something like a heatwave or earthquake. Do you have a plan for situations like that?”
- “We're working on creating a contact list and sharing skills and resources in case of emergencies. Would you be interested in being part of it?”
- “I'm not an emergency expert—I'm just your neighbour—but I'd love to collaborate so we're all a little more prepared and connected.”

You can also use humour, curiosity, or shared values to start the conversation. The key is to keep it natural and genuine.

Ways to Raise Awareness & Promote

Raising awareness doesn't have to be complicated—small, friendly actions can go a long way in letting people know something meaningful is happening in their neighbourhood. We have collected some creative, and approachable ideas to help you promote the program, invite others to get involved, and create a sense of shared purpose and excitement around getting prepared together.

Below are some suggestions for ways to reach out!

Start with people you know! Ask neighbours you know to help spread the word.



Coffee Salon. Invite neighbours to have a coffee or tea to share ideas.

Lobby or street intercept. Sit in the lobby with a buddy and ask questions of neighbours passing by.



Go door-to-door to connect with neighbours individually. Explain why you are reaching out to them and the vision for your idea. It can feel intrusive for some to have a stranger knock on their door, so keep a respectful distance, and let neighbours know who you are and why you're there.

Write prompting questions in a public space and ask neighbours to contribute ideas or thoughts about how to build community connection and preparedness. You might use a community bulletin board, or simply stick a large blank piece of paper on a wall (with permission from your building manager).



Distribute a handout/poster (posted in the lobby or in mailboxes) that invites neighbours to contact you to talk about a specific idea or to contribute their own.

Attend a building event (if applicable) such as a meeting hosted by an organization or a gathering of neighbours. Chat to neighbours about an idea you have or ask others what they might be interested in.





Work with your building manager (if applicable) to help notify residents of an activity idea and/or invite neighbours to connect with you if they're interested in participating or learning more (See Sample Letter to Building Manager in Appendix)

Host a gathering or “Party with a Purpose” to meet neighbours, explore ideas, or learn together about a topic in a fun and social environment!



Example

“Party with a Purpose” (Example): Invite neighbours to a potluck where they can meet each other and chat casually over a shared meal. Ask neighbours to suggest ideas they might have for building preparedness and indicate what ideas they are interested in. Invite neighbours to leave their contact information so you can follow up after the party!

To choose which method to use, consider some of these questions:

- *How much time and capacity do I have to reach out to neighbours?*
- *Am I working alone or can I recruit one or two others to help me reach out?*
- *Will the exchange involve potentially sensitive subjects that would be easier in face-to-face conversations?*
- *Could a combination of methods work best?*

Happy Connecting!

Awareness and Promotion Plan

How will you raise awareness and engage your neighbours? Use this template to make a plan.

Who will you be working with?

What information do you want to gather?

What methods do you want to try?

What supports or materials do you need?

Gathering Information

Now that you've helped raise awareness and sparked interest in your neighbours, it's time to start gathering the essential information that will form the backbone of your shared emergency plan. The details on who lives around you, what support they might need, and what strengths and resources already exist on your block will help you look out for each other and respond effectively in emergency situations. You don't need to be an expert to do this—just someone who cares and is willing to take the first step. Remember, you're not doing this alone—you're inviting your neighbours to help co-create something powerful and practical.

Neighbour Contact List

Create a simple list of who lives where and how to get in touch. One or two neighbours will need to manage and update this list as people move in and out of your block/building. As a group, decide which information you wish to share with the entire block/building, and which for privacy reasons, you may only want the coordinators to have.

Special Needs & Considerations

Learn who on your block may need additional support in an emergency, such as seniors living alone, people with mobility challenges, language barrier, young children, or anyone with medical or mental health needs. Identifying these considerations ahead of time allows your neighbours to plan with care and inclusivity.

Skills, Knowledge & Equipment Inventory

Emergencies often call for a wide range of skills and tools. From first aid and language skills to generators and camp stoves, your block likely holds more resources than you realize. By documenting what people can offer, you begin to unlock the collective capacity.

How to Collect This Information

There's no one right way to gather this information. Choose the approach (or a combination of a few) that feels right for your neighbours and your block. Some ideas include:

- Distribute *Neighbour Contact Cards* that individuals can fill out privately and return. This can be especially helpful when collecting sensitive or personal information like medical needs or equipment.
- Invite neighbours to a casual gathering to discuss and share information together. You can fill in forms as a group or have someone take notes to compile later.
- Interactive Poster or Board: Set up a big visual display with headings like "Skills," "Needs," and "Resources," and invite people to add sticky notes with their information.

As the Block Connector, your role is to compile this information into summary documents that can be referred to when creating your Neighbourhood Plan in the next section.

Please fill out your contact details and any information you're comfortable sharing to help our block stay connected and prepared in case of an emergency.

Unit Number:

of people:

Name(s):

Pets:

Phone:

Email:

Special Considerations/Needs:

Other notes:

Skills/Knowledge:

- First Aid, Fire Fighting, Military Service skills
- Language skills
- Camping experience, outdoor skills, cooking, food preserving skills
- Handyman, electrical, plumbing, construction, carpentry skills
- Child care, pet care, elder care skills
- Other:

Equipment/Supplies:

- Water - storage, purification
- Cooking equipment - BBQ, camp stove, fuel
- First aid supplies
- Communication - Radio, walkie talkie
- Heat - sleeping bags, bedding, blankets, clothing
- Shelter - tents, tarps, rope, plastic sheeting
- Safety gear - hard hats, gloves, goggles, dust masks, vests, fire extinguisher
- Transportation - vehicle, bike, trailer
- Light - flashlights, lantern, headlights
- Tools - ladder, wheelbarrow, buckets, shovels, chainsaw, hand tools
- Power - generator, inverter
- Other:

Please fill out your contact details and any information you're comfortable sharing to help our block stay connected and prepared in case of an emergency.

Unit Number:

of people:

Name(s):

Pets:

Phone:

Email:

Special Considerations/Needs:

Other notes:

Skills/Knowledge:

- First Aid, Fire Fighting, Military Service skills
- Language skills
- Camping experience, outdoor skills, cooking, food preserving skills
- Handyman, electrical, plumbing, construction, carpentry skills
- Child care, pet care, elder care skills
- Other:

Equipment/Supplies:

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- Transportation - vehicle, bike, trailer
- Light - flashlights, lantern, headlights
- Tools - ladder, wheelbarrow, buckets, shovels, chainsaw, hand tools
- Power - generator, inverter
- Other:

Neighbour Contact List

Name	Contact Information	House or Unit Number	Notes

Special Considerations & Needs

Neighbours who will need special assistance during and after an emergency are:

Name	Contact Information	House or Unit Number	Needs & Considerations

Neighbours Skills and Equipment Inventory Summary

Write the names of neighbours with these skills/knowledge and equipment/supplies.

SKILLS / KNOWLEDGE

First Aid Skills

Child Care Skills

Elder Care Skills

Search and Rescue Skills

Crisis Counseling Skills

Plumber Skills

Carpenter Skills

Electrician Skills

Fire Fighting Skills

Military/Service Skills

Mass Feeding Experience

Heavy Equipment
Operator

HAM Radio
Operator

Language Skills

Coordinating/Organizational Skills

Other skills that may be helpful in an emergency:

EQUIPMENT / SUPPLIES

First Aid Supplies

Tents/Spare Bedding

Chain Saw

Power Tools

Crow Bar

Generator

Fire Extinguisher

Camp Stove

Weather Radio

Walkie-Talkie

Ladder

Strong Rope

Lighting

Other specialized equipment
that may be helpful in an
emergency:

Co-Creating a Neighbour-to-Neighbour Preparedness Plan

It is time to bring neighbours together and turn connections into a shared plan. This section supports you in hosting a planning gathering to create a simple, collaborative emergency plan tailored to your block's unique strengths, needs, and layout.

What is a Planning Gathering?

A Planning Gathering is a neighbour-led conversation focused on preparing your block to respond together in an emergency. It's not about creating a perfect plan—it's about talking things through, assigning roles, and coming to agreements on a few key elements that will make a real difference when it matters most.

What to Cover

Your Planning Gathering can cover the following:

- *Responsibilities* – Who will do what during an emergency?
- *Meeting Point* – Where will you gather if evacuation is needed?
- *Block Asset Map* – A shared visual of where people live, what resources exist, and who might need extra support
- *Communication Plan & Buddy System* – How will you stay in touch and check in on one another?

Tips for Hosting a Successful Gathering

- *Invite with intention:* Use a poster to invite neighbours (see sample in Appendix).
- *Keep it casual:* Host in a comfortable space like a living room or backyard—no formal agenda needed.
- *Set a positive tone:* Emphasize that everyone has something valuable to contribute.
- *Offer food:* Snacks or a potluck help people feel at ease and engaged.
- *Use visual tools:* Worksheets, maps, and posters can guide the conversation and keep it interactive.
- *Keep it simple:* Aim for a good enough plan—the process matters more than perfection.
- *Be inclusive:* Use the *Conversations Guide* in the Appendix for tips on making everyone feel welcome.

After the Gathering

Block Connectors can help summarize the group's notes into a working *Neighbour-to-Neighbour Preparedness Plan*. Share the plan with everyone and keep it somewhere easy to find in an emergency. Make sure to keep the plan updated: identify someone who will be responsible for organizing a review and update of the plan.

Responsibilities

During an emergency, it can be challenging to think clearly and act quickly. Identifying skills and assigning roles before an emergency will help you and your neighbours work together effectively during a response. We offer a list of possible responsibilities you can assign ahead of an emergency, based on your neighbours' skills and assets and your building/street size and makeup. You may wish to combine roles, or add others based on your needs and vulnerabilities.



LEAD COORDINATOR

Leads and supports floor/zone coordinators to ensure resident safety. Maintains a contact list including residents with mobility issues and pets. Knows utility shut-off locations and who can operate them. Acts as liaison with trusted agencies as needed.



FLOOR OR ZONE COORDINATORS

Account for individuals in their assigned area, check on neighbours, and assist or direct help. Report issues to the Lead Coordinator.



FIRST-AID ATTENDANTS

Gather at a designated spot to provide medical aid. Coordinate with Lead Coordinator to request emergency responders and guide them on arrival.



INFORMATION TEAM

Monitor radios and trusted sources for updates. Share accurate info with residents. Keep key contact info (landlord, building manager, non-emergency services) accessible.



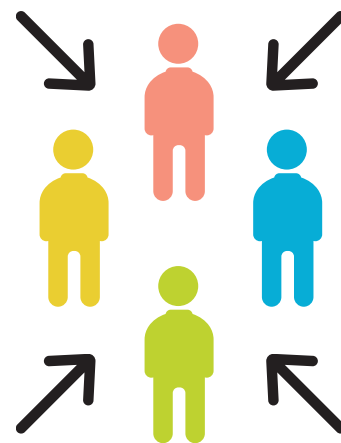
FIXING AND CLEANING UP

Help secure homes, board windows, and clear debris safely. Avoid unsafe buildings or hazards like live wires and unstable structures, especially aftershocks.

Meeting Point

In an emergency, you, your family and your neighbours should gather at a predetermined safe meeting point to evaluate the situation and what needs to be done. This should be an outdoor location easily accessed, weather-protected, clearly describable and visible. Consider the list of hazards your neighbourhood might be impacted by.

Will this location be safe? Think of things like the potential for damage from buildings or power lines. It may be the middle of a quiet street, a bus stop or a park across the road. This location is not intended for long-term use, simply a space for neighbours to reconnect immediately following an emergency and plan their next steps. You may even need multiple locations for different hazards.



Meeting Point

Meeting Location

Alternate Meeting Location

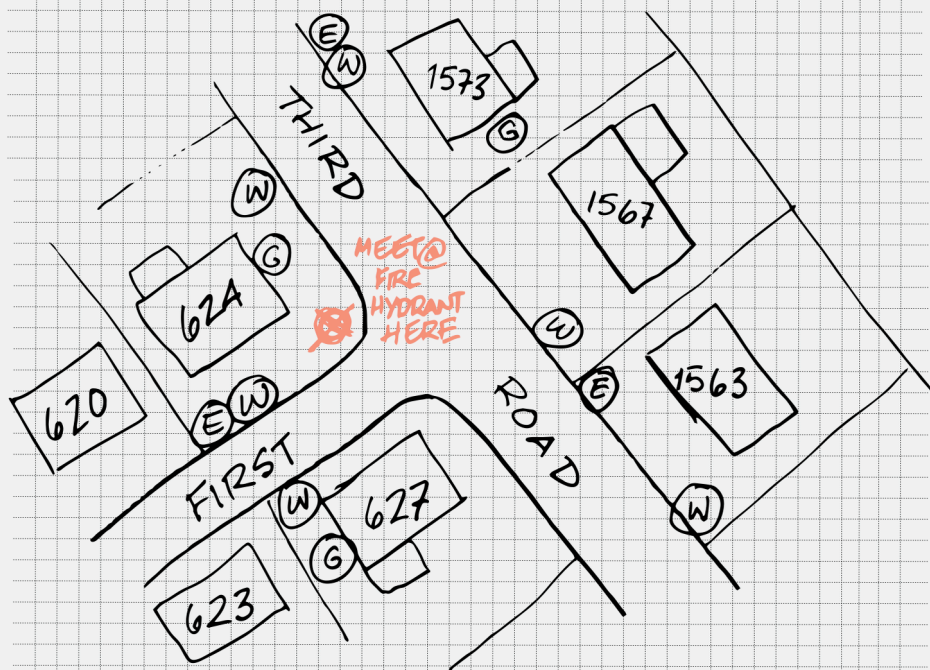
Block Asset Map

Use the space on the next page to identify the following:

- An outline of your street, floor or zone with the unit number of participating households
- Units or houses that might require extra assistance
- Units or houses of Floor or Zone Coordinator, first-aid attendants, etc
- Location of shared emergency supplies
- Shut-off valves – gas, electricity, water
- Your street/building and your safe meeting locations
- Known hazards
- Possible evacuation routes
- Other key resources or vulnerabilities identified in your planning

Google Maps are great tools to use as a base for your Asset Map.

Asset Map Example:



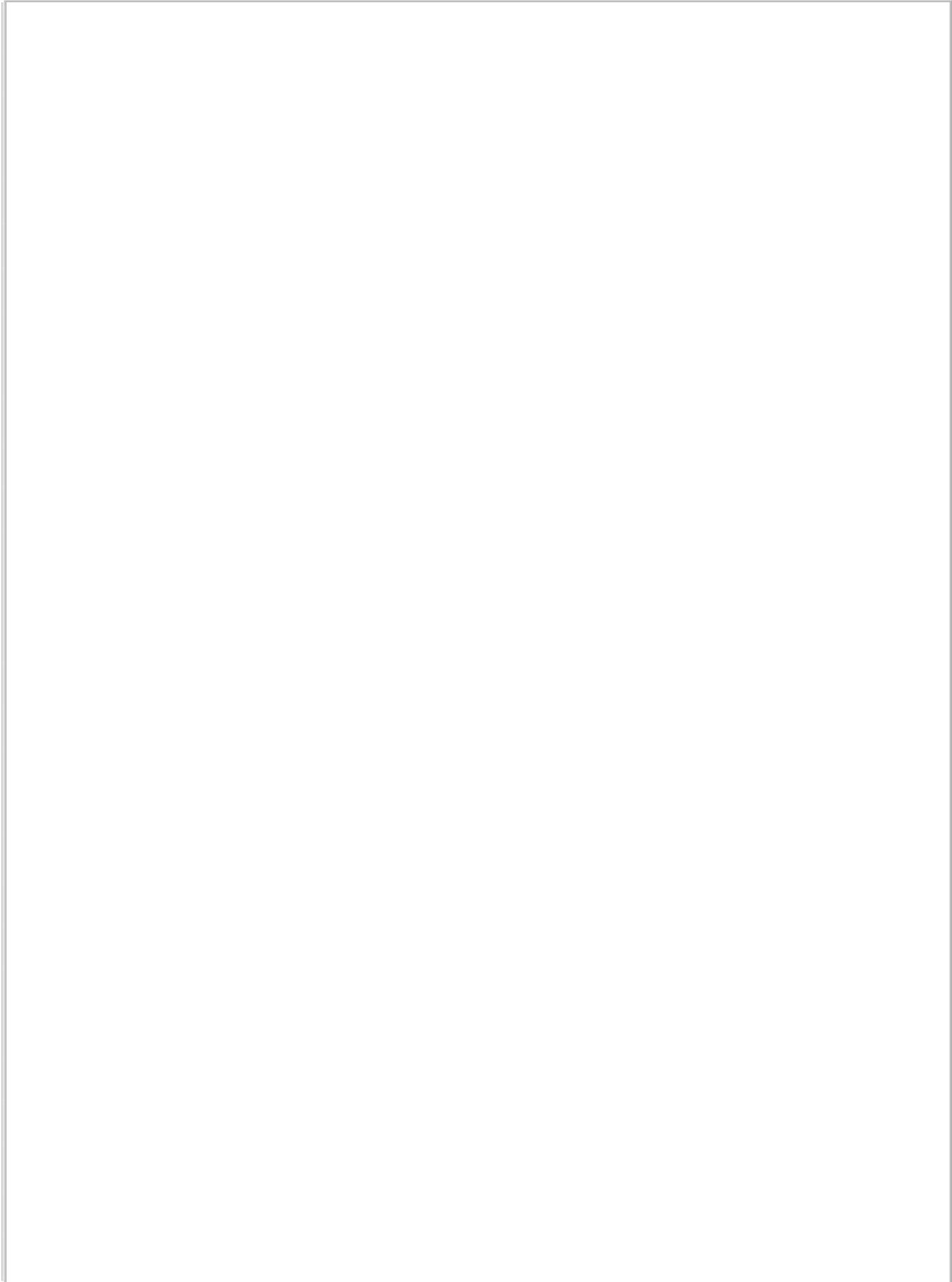
You can use these symbols to mark the location of utilities:

(E) Electricity (W) Water (G) Gas






Don't forget to mark the meeting point locations on your map!

Asset Map




A large, empty rectangular box with a thin black border, intended for drawing an Asset Map. The box is currently blank.

Communication Plan

Having a system in place for how to connect will be integral to neighbours helping each other in an emergency. Communications will include disseminating information from trusted sources as well as gathering information on who needs help. Here are a few examples:

-  Starting a WhatsApp group with your neighbours can be a very quick and easy way to communicate with everyone at once.
-  An email list or phone tree could be another way to disseminate information and could be coordinated by the Information Team.
-  A private Facebook group is also a great way to stay connected before, during and after an emergency.

There are many options, so choose what works best for you and your neighbours. Remember that not everyone has access to or is comfortable with technology and social media. Also, depending on the emergency you may not have access to power, phone lines, cell service, and/or internet. It is always a good idea to have backups and redundancies. Some more examples include:

-  Walkie-talkies, HAM Radio (if licenced)
-  A bulletin board in a public space such as a laundry room or mail room is a great way to have a physical location for people to check for updates.
-  Distributing notices door to door - this is a good way to check in on neighbours and ensure that they are okay and aware of available resources.

Communication Plan

We will use the following method to contact neighbours during an emergency:

Alternate methods of communication include:

Buddy System

Setting up a “buddy system” with two to four units or households can be a good way to check on and get assistance from your immediate neighbours during small or large emergencies. You may wish to exchange the following information to be more prepared to help each other in an emergency:

- Contact information
- Emergency contact information
- Skills/resources
- Pets
- Special considerations
- Location of keys, shut off valves, etc.

The following neighbours are ‘buddies’ and have shared contact and other necessary emergency information:

Buddy Name(s)	Contact Information	Notes

S.C.A.N. Emergency Response Quick Guide

Safety • Communication • Assistance • Needs



S.C.A.N.

S

Safety First

- Check yourself and household members.
- Dress for safety: boots, gloves, flashlight, mask.
- Smell gas? Hear hissing? Shut off gas at the meter.
- Water leaking? Shut off water at the main.
- Place OK or HELP sign in window.

C

Communication

- Go to your neighbourhood meeting point.
- Bring walkie-talkie, phone (if working), clipboard.
- Use bulletin boards, runners, or radios if tech is down.
- Designate someone to gather and share trusted updates.

A

Assistance

- Form teams and take action.
- Check on elderly, disabled, and isolated neighbours.
- Light search and rescue—only if it's safe.
- Provide basic first aid if needed.
- Help guide emergency responders if they arrive.

N

Needs and Next Steps

- Brief each other: What's been done? What's needed?
- Record actions (who, where, what).
- Make a plan together based on new info.
- Stay alert for aftershocks, hazards, updates.

Appendix

Additional resources & tools

Adapted from VicReady, City of Victoria's
Emergency Management Division,



HEY NEIGHBOURS!

LET'S

Connect & Prepare!
TOGETHER!

LEARN,
CONNECT
AND TAKE
ACTION!

We are your Block
Connectors:



Are you interested in strengthening
emergency preparedness and connections
between your neighbours?

We're bringing *Connect and Prepare* to our building
to get ready for emergencies, together.

If you have ideas or want to join the planning team,
we'd love to hear from you!

Otherwise, stay tuned for exciting updates!

Learn More and Get involved!



A program of _____ In collaboration with _____





Dear _____,

I'm a resident of [your address, unit #], and I'm currently taking part in **Connect & Prepare**—an initiative from Good Neighbour Kitsilano in partnership with Building Resilient Neighbourhoods. The goal of the program is to strengthen relationships among neighbours so we can work together in an emergency, look out for one another—especially those who may be more vulnerable—and build a stronger, more connected community overall.

Similar projects of Building Resilient Neighbourhoods have demonstrated that this kind of neighbour-to-neighbour support not only improves safety and emergency readiness, but also helps foster a positive living environment, strengthens tenant belonging and retention, reduces avoidable requests or emergencies, and encourages tenants to take greater care and responsibility for the common property.

You are invited to support this initiative at [*your address*] in a few simple ways (as applicable):

- Provide permission to temporarily hang an invitation poster in high-traffic spaces (lobby, hallway, elevator).
- [*If relevant*] Include a small blurb about **Connect & Prepare** and my contact information in your next communication with tenants.
- Offer access to shared spaces (lounge, meeting room, or courtyard) for gatherings or workshops.
- Share relevant building safety protocols (e.g. fire procedures, evacuation plans) to integrate into preparedness plans.

Your support would be greatly appreciated! If you would like to know more about this initiative, please feel free to connect with me.

Sincerely,

Your name (Resident)
Tel:
Email:

Good Neighbour Kitsilano
goodneighbourkitsilano.ca
Email: goodneighbourkits@gmail.com

HEY NEIGHBOURS!

LET'S

*Connect &
Prepare!*
TOGETHER!

LEARN,
CONNECT
AND TAKE
ACTION!

Gathering Date &
Location



**Are you interested in strengthening
emergency preparedness and connections
between your neighbours?**

Join us for a fun and interactive neighbour meet-up
to build connections and co-create a preparedness
plan to effectively respond to emergencies.

Help us build a community of “neighbours helping
neighbours” right where we live!

Sign-me up!



A program of _____ In collaboration with _____



Why talk about Resilience and Preparedness?

Sometimes it can feel overwhelming to imagine the future and the kinds of risks that could arise; however, it is ever more important for everyone to be prepared for both big and small challenges. Conversations can spark learning, hope, and opportunities to get prepared together as a community – which in turn can build confidence and a greater collective sense of safety.

Our connections with the people around us, especially with our immediate neighbours, can be extremely helpful for responding to both big emergencies (like a flood or fire) and day-to-day challenges (like changing a light bulb or carrying groceries up the stairs). At Building Resilient Neighbourhoods, we like to say that “**it’s important WHO is in your emergency kit, not only WHAT is in it**”.

Setting Group Agreements for Safe and Welcoming Conversations

Explain to the group that the intention is for everyone to work together to ensure a safe and respectful conversation. Introduce the idea of “group agreements for how we want to be together” and post these agreements in the room where they are visible. Select a few examples from below or add your own. You can also ask the group if there is anything else they want to add to the agreements or anything they personally want or need to have a safe, inclusive conversation. During the session, refer back to the agreements at times to support good group practice (e.g. “Just a reminder that we are working on speaking one at a time and ensuring everyone has a chance to participate.”)

- **Share the airtime:** If you are shy – step up. If you love to talk – step back.
- **One at a time:** Take turns and avoid interrupting. Raise your hand and wait your turn if you want to speak.
- **Respect confidentiality;** “What is said here, stays here.” Outside of the group, you may share your personal learnings, but don’t share other people’s stories or experiences.
- **Respect different experiences or views:** We don’t all have to agree on everything.
- **Offer what you can; ask for what you need:** Participation is voluntary. You don’t have to share more than you wish, and you are welcome to participate by only listening.

If you have time, you can invite participants to completely co-create their own set of group agreements. Invite them to think about workshops, meetings, or conversations they have had in the past where they felt safe and welcome. Ask an opening question such as, “What could help make this a safe and respectful space where everyone feels welcome and included?”

Conversation Guide

Conversation Starters

If you want to create your own questions for the group, consider using these kinds of openings with your core focus and purpose in mind:

Emergency Preparedness and Resilience



Warming Up

- What kinds of challenges are you concerned about these days? Share one that stands out for you right now.
- When you think about emergencies like the heat wave in the summer, or a flood or fire in our building, how prepared do you feel?



Digging Deeper

- Why are you interested in being prepared for emergencies?
- Can you share any personal experiences with emergencies (or challenges) in the past, and what you learned from them?
- What is helping you to feel resilient these days? What does “resilience” mean to you?

Besides “big” emergencies (like floods, earthquakes, etc.), what types of other day-to-day challenges can we support each other with?

- What would a resilient/prepared community look like?



Moving Forward

- What kinds of things do we need to learn or find out more about?
- How can we support each other to deal with some of these challenges or emergencies?
- What strengths, skills and resources do we have in our community that could be helpful in emergencies?
- What are some of the (hidden/invisible/unknown) strengths or skills that you/we have that could contribute in an emergency? (Think about talents like patience or knowing everyone’s names, etc.)
- How can we make sure that those who need extra help are supported?
- What resources or initiatives exist in the community that can help overcome some of the challenges we’ve identified?
- What can we do now to be more resilient in the future?

- *What is your experience with...*
- *What interests/excites you about...*
- *What questions do you have about...*
- *Why do you think...*
- *What could be possible if...*
- *What might we do together...*
- *How could we...*

Examples of Facilitative Statements for Specific Purposes**Staying on Track**

- "I think we've wandered away from our focus. The purpose of this discussion is to..."
- "This is an interesting discussion. But I think it's leading us away from the main issues that Susan identified a few minutes ago."
- "We were doing fine a minute ago, but I think we got distracted. Can anyone remember what we were trying to do?"
- "This seems like an idea/issue/concern we don't want to lose track of. Let's put it in the 'Parking Lot.'" (It helps to clearly make a note.)
- "I think that's an important issue and I'm not sure we all got it. Can you repeat that?"
- "Larry, what do you understand Loren to be saying?"
- "Can someone help Craig and Ron see what the other is saying"?
- "Carol, I'd like to capture this on the flip chart. Can you state it in a couple sentences so I can get it up here?"

Directing Traffic

- "We're moving pretty fast here. Let's slow down a bit."
- "We've spent 15 minutes on this. Do we all want to give it more time?"

Dealing With Side Conversations

- "Let's try to keep a single focus here. We won't be able to hear and learn from each other if we're off in different directions."
- "Jim, did you have something you wanted us to get?"

Dealing With Dominance By One Participant

- "We've already taken some time on this. Let's make sure we hear from everybody."
- "I'd like to hear all the views on this. Is there someone else who has something to add?"

Based on Lenny Borer, Conducting Effective Meetings. Adapted from Leading Communities BC, a program of the Centre for Innovative and Entrepreneurial Leadership.



Adapted from VicReady, City of Victoria's
Emergency Management Division,

Connect with us

**Thank you for your participation in the Connect & Prepare Block Connectors Cohort 2025!
Good Neighbour Kitsilano is here to support you throughout this project. If you have any
questions or concerns please connect with us.**



Ksenia Stepkina
Founder
goodneighbourkits@gmail.com

Learn more about Good Neighbour Kitsilano at goodneighbourkitsilano.ca
Learn more about Building Resilient Neighbourhoods at www.resilientneighbourhoods.ca.



This guide is part of Connect & Prepare and other programs from Building Resilient Neighbourhoods that help people who live close together to strengthen social connections and increase shared preparedness and collective resilience. Learn more at resilientneighbourhoods.ca



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